



*Handwritten signature*

WILLIAM E KARPEN  
859 E BREEZE DR  
LAKE VILLA, IL 60048-6894

Page 2 of 2  
Account Number 847 356-6455 254 0  
Billing Date May 28, 2002

### Ameritech Local Service

#### Local Toll - Continued

No.	Date	Time	Place Called	Number	Code	Min	
Calls Charged to 847 356-7356							
Itemized Calls							
1	4-30	1146A	LXFBSESONS IN	219 888-3837	D	33	9.90
Total Itemized Calls							9.90
Total Calls Charged to 847 356-7356							9.90

#### Key for Calling Codes:

D Day E Evening

#### Total Local Toll

#### Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Lake County	1.50
Municipal Infrastructure Maintenance Fee	.77
State Infrastructure Maintenance Fee	.38
State Additional Charges	.05
Infrastructure Maintenance Credit	1.58CR
Number Portability Surcharge	.56
Federal Universal Service Fee	.74
Total Local, State and Federal Charges	2.42

#### Taxes

Federal at 3%	2.33
Illinois at 7%	5.37
Total Taxes	7.70

#### Total Ameritech Local Service Charges

17.95

### News You Can Use

#### AVOID DISCONNECTION

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$87.95.

#### LOCAL TOLL INFO

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### LONG DISTANCE INFO

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### SPECIAL NEEDS CENTER

The Special Needs Center has hundreds of special products to help people communicate better. There are special amplified telephones and communications equipment for people who have problems with hearing, vision, speech, or mobility. For more information please call the Special Needs Center at 1-800-433-8505 or visit us online at [www.specialneedscenter.com](http://www.specialneedscenter.com).



WILLIAM E KARPEN  
859 E BREEZE DR  
LAKE VILLA, IL 60046-6684

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Account Number 847 356-8455 254 0  
Billing Date Sep 28, 2002

Web Site www.ameritech.com

## Monthly Statement

Aug 29 - Sep 28, 2002

10/15/02

### Bill At-A-Glance

Previous Bill	52.58
Payment - Thank You!	52.58CR
Adjustments	.00
Balance	.00
Current Charges	60.59
<b>Total Amount Due</b>	<b>\$60.59</b>
Current Charges Due in Full By	Oct 24, 2002

### Ameritech Local Service

#### Monthly Service - Sep 28 thru Oct 27

Call Waiting	2.25
Line Charge	9.10
Non-Published Service	2.40
Ameritech CallPack 100	10.00
Addl Directory Listing - Res	.82
Federal Access Charge	4.49
<b>Total Monthly Service</b>	<b>29.06</b>

#### Local Calls

##### Ameritech CallPack 100

74 Call(s) were placed this month	
100 Call(s) were allowed	
74 Call(s) billed at \$.10 each	7.40

#### Information Charges

##### 411 and 555-1212

2 Call(s) made to 1-411	
2 Call(s) billed at \$.95 each	1.90

#### National Directory Assistance

2 Call(s) billed at \$.95 each	1.90
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#### Total Information Charges

3.80

#### Local Toll

No. Date Time Place Called Number Code Min

##### Itemized Calls

1	9-22	917A	LXFRSESONS IN	219 988-3837	N	65	13.00
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#### Key for Calling Codes:

N Night/Weekend

\$1.20/min

#### Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Lake County	.75
Municipal Infrastructure Maintenance Fee	.52
State Infrastructure Maintenance Fee	.28
State Additional Charges	.03
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28
Federal Universal Service Fee	.37
IL Universal Service Fee	.86
<b>Total Local, State and Federal Charges</b>	<b>2.88</b>

#### Taxes

Federal at 3%	1.59
Illinois at 7%	3.66
<b>Total Taxes</b>	<b>5.25</b>

#### Total Ameritech Local Service Charges

60.59

### Billing Summary

#### Questions? Call:

Ameritech Local Service	60.59
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	

#### Total of Current Charges

60.59

10/8/02  
LATAA-26081-12  
Larry Burt - 94/m @ 12:15 - never called me back

### News You Can Use - Summary

- AVOID DISCONNECTION
- LONG DISTANCE INFO
- SPECIAL PROMOTION
- CALL BEFORE YOU DIG
- LOCAL TOLL INFO
- SERVICE QUALITY
- BEST TIMES TO CALL

See "News You Can Use" for additional information.



WILLIAM E KARPEN  
850 E BREEZE DR  
LAKE VILLA, IL 60046-6694

Page 1 of 2  
Account Number 847 356-6455 254 0  
Billing Date Jun 28, 2002

Web Site www.ameritech.com

# Monthly Statement

May 29 - Jun 28, 2002

## Bill At-A-Glance

Previous Bill	87.95
Payment - Thank You!	87.95CR
Adjustments	19.74CR
Balance	19.74CR
Current Charges	105.10
<b>Total Amount Due</b>	<b>\$85.36</b>
Current Charges Due in Full By	Jul 23, 2002

## Billing Summary

### Questions? Call:

Ameritech Local Service	105.10
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	

**Total of Current Charges 105.10**

29.67

5/26/02

## News You Can Use - Summary

- AVOID DISCONNECTION
- LONG DISTANCE INFO
- BEST TIMES TO CALL
- LOCAL TOLL INFO
- SERVICE QUALITY

See "News You Can Use" for additional information.

## Detail of Payments and Adjustments

Item No.	Date	Description	** Adjustments	Payments
1	6-18	Local Toll Calls	3	19.74CR
2	6-19	Payment		87.95
** = Number of Calls Adjusted.				
Totals			19.74CR	87.95

## Ameritech Local Service

### Monthly Service - Jun 28 thru Jul 27

#### Charges for 847 356-6455

Call Waiting	2.25
Line Charge	9.10
Non-Published Service	2.40
Ameritech CallPack 100	10.00
Addl Directory Listing - Res	.82
Federal Access Charge	4.45

#### Charges for 847 356-7356

Call Waiting	2.25
Line Charge	9.10
Ameritech CallPack 100	10.00
Federal Access Charge	4.45
<b>Total Monthly Service</b>	<b>54.82</b>

### Local Calls

#### Automatic Call Back

2 Automatic Call Back activation(s) billed at \$.50 each	1.00
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#### Call(s) Charged to 847 356-6455

##### Ameritech CallPack 100

200 Call(s) were placed this month	
100 Call(s) were allowed	
100 Call(s) billed at \$.10 each	10.00
<b>Total Call(s) Charged to 847 356-6455</b>	<b>10.00</b>

#### Call(s) Charged to 847 356-7356

##### Ameritech CallPack 100

123 Call(s) were placed this month	
100 Call(s) were allowed	
23 Call(s) billed at \$.10 each	2.30
<b>Total Call(s) Charged to 847 356-7356</b>	<b>2.30</b>
<b>Total Local Calls</b>	<b>13.30</b>

### Information Charges

#### 411 and 555-1212

7 Call(s) made to 1-411	
7 Call(s) billed at \$.95 each	6.65



WILLIAM E. KARPEN  
859 E. FREEZE DR  
LAKE VILLA, IL 60146-6694

Page 1 of 2  
Account Number 847 356-6455 254 0  
Billing Date Jul 28, 2002

Web Site www.ameritech.com

## Monthly Statement

Jun 29 - Jul 28, 2002

### Bill At A Glance

Previous Bill	85.36
Payment	67.08CR
Adjustments	18.28CR
Past Due - Please Pay Immediately	.00
Current Charges	39.32
<b>Total Amount Due</b>	<b>\$39.32</b>
Current Charges Due in Full By	Aug 22, 2002

### Billing Summary

#### Questions? Call:

Ameritech Local Service	39.32
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
<b>Total of Current Charges</b>	<b>39.32</b>

### News You Can Use - Summary

- AVOID DISCONNECTION
- LONG DISTANCE INFO
- TOLLFREE SERVICE
- LOCAL TOLL INFO
- IL UNIVERSAL SVC TEL
- RATE CHANGES
- LUCR RATE CHANGE

See "News You Can Use" for additional information

### Detail of Payments and Adjustments

Item No.	Date	Description	** Adjustments	Payments
1	7/17	Local Toll Calls	4	18.28CR
2	7/18	Payment		67.08
** - Number of Calls Adjusted				
Totals			18.28CR	67.08

### Ameritech Local Service

#### Monthly Service - Jul 28 thru Aug 27

Call Waiting	2.25
Line Charge	9.10
Non-Published Service	2.40
Ameritech CallPack 100	10.00
Add Directory Listing - Res	.02
Federal Access Charge	4.49
<b>Total Monthly Service</b>	<b>28.26</b>

#### Local Calls

##### Call(s) Charged to 847 356-6455

##### Ameritech CallPack 100

207 Call(s) were placed this month	
100 Call(s) were allowed	
107 Call(s) billed at \$ .10 each	10.70
<b>Total Call(s) Charged to 847 356-6455</b>	<b>10.70</b>

##### Call(s) Charged to 847 356-7356

##### Ameritech CallPack 100

62 Call(s) were placed this month	
70 Call(s) were allowed	
<b>Total Local Calls</b>	<b>18.70</b>

#### Information Charges

##### 411 and 555-1212

2 Call(s) made to 1-411	
2 Call(s) billed at \$ .95 each	1.90

##### National Directory Assistance

1 Call(s) billed at \$ .95 each	.95
<b>Total Information Charges</b>	<b>2.85</b>

U.S. Pat. D410,850  
and D414,810

Return bottom portion with your check in the enclosed envelope.

Ameritech  
44 S. Vail  
Arlington Heights, IL 60005

October 11, 2002

William E Karpen  
859 E Breeze Dr  
Lake Villa IL 60046

THE LIST OF EXCHANGES THAT WERE  
SENT DID NOT HAVE ANY "219" AREA  
CODES LISTED IN BAND "C".

Dear William E Karpen:

Thank you for contacting Ameritech. We appreciate the opportunity to give you the information you were looking for. As you requested, enclosed is a list of telephone prefixes -- or exchanges -- that are in your local calling area.

The most economical calls are the ones you make inside your local calling area. Calls outside your local calling area but inside your Market Service Area -- a predetermined geographic area -- are priced differently.

Today Ameritech only carries local calls and local toll calls within your Market Service Area. Any call that goes outside this area or outside the state is carried by a long distance company.

Some additional information to help you:

**Volume Discount:** The more calls you make, the more you can save.

**Band:** Band refers to the distance between the switching office that serves you and those switching offices that serve other surrounding communities.

Band "A" are calls to numbers in your local calling area.

Band "B" refers to communities nearest to you but outside your local calling area.

Band "C", also known as local toll, are communities furthest away from you but still in the Ameritech Market Service Area.

I hope this information helps. If you have any additional questions or want to ask about Ameritech's optional calling plans to meet your own calling needs, call us today at 1-800-244-4444.

Sincerely,

MUHAMMAD HASSAN

MUHAMMAD HASSAN

Service Representative

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Account: 847 356-6455 254 0

Enclosure

Please note the following codes may be found on the attached:

(CL) refers to cellular or mobile service locations; (IND) are independent or non-Ameritech service locations; (PG) are for paging services; (\*) no charges are incurred by the calling party when dialing this cellular or paging location.